

2022-Q4

QUARTERLY REPORT

on scam calls by RealCall



RealCall

Key Conclusions



The fourth quarter (Q4) of 2022 has seen RealCall block 2,131,655 scam calls in total among which 1,356,253 scam calls are blocked via RealCall Blocklist.



The week from November 27 to December 3, 2022, has witnessed the weekly top number of scam calls blocked by RealCall in Q4 of 2022, that is, 204,851.



On average, scam calls come most on Wednesdays and Tuesdays in Q4 of 2022.



Amazon fraud scams keep dramatically rising in Q4 of 2022.

Total Number of Blocked Scam Calls in Q4 of 2022 via RealCall

Q4 of 2022 has witnessed 2,131,655 scam calls that have been blocked by RealCall. Among all the scam calls, 1,356,253 (63.6%) are blocked based on RealCall Blocklist, 743,601 (34.88%) based on RealCall VOIP number base, 23,324 (1.09%) based on RealCall toll-free number base, and 8,477 (0.39%) from other channels.

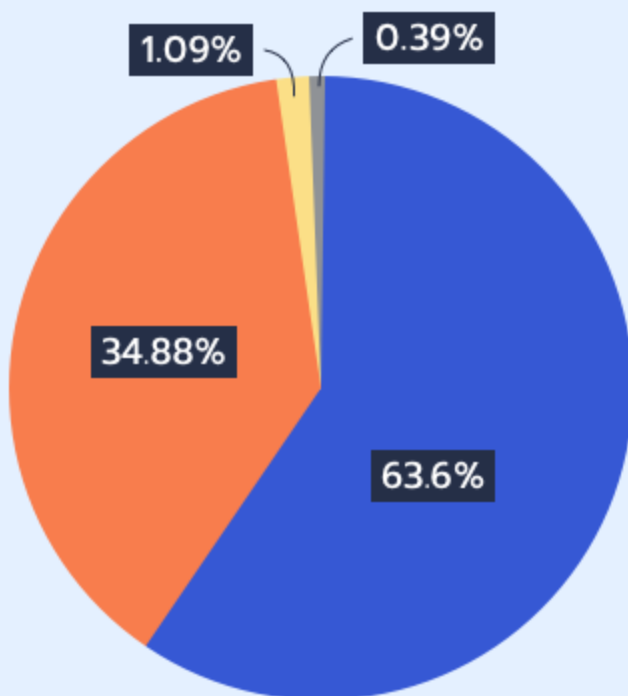
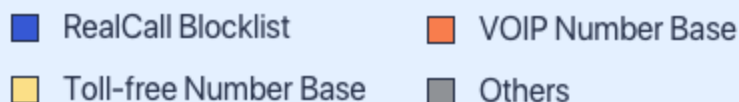


Figure 1. Blocked scam calls on RealCall in Q4 of 2022

The Week with the Most Scam Calls in Q4 of 2022

The week from November 27 to December 3, 2022, has witnessed the top number of scam calls blocked by RealCall Q4 of 2022, that is, 204,851.

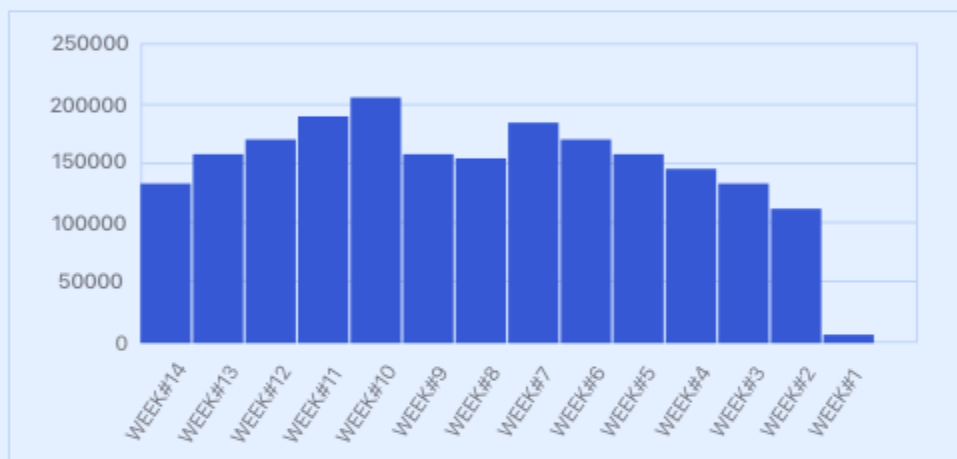


Figure 2. Weekly blocked scam calls by RealCall in Q4 of 2022

Based on the figure above, the tenth week (November 27 to December 3, 2022) of Q4 has seen the most (204,851) scam calls that have been blocked by RealCall, then comes the seventh and eleventh weeks.

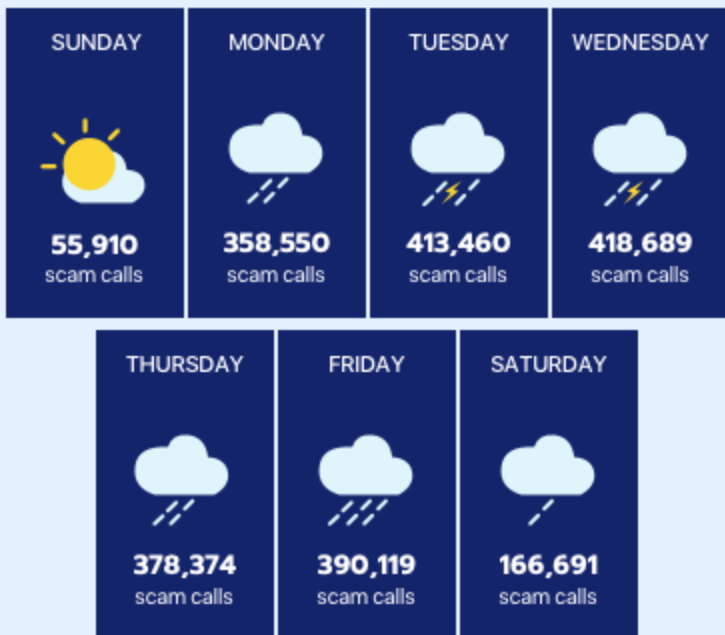
“It (The tenth week) comes when online shopping gets all the buzz,” said Curry, the product manager of RealCall. “That is possibly the best time for scammers to take advantage of. [Scammers favor gift card as a scam hook](#) and gift cards look extraordinary attractive as far as online shopping is concerned.”

Days That are the Riskiest of Scam Calls

On average, scam calls come most on Wednesdays and Tuesdays in the fourth quarter of 2022.

- The average number of scam calls coming on Wednesdays: **59,813**
- The average number of scam calls coming on Tuesdays: **59,066**

Therefore, to avoid scam calls, it's best to set the highest scam alert on Wednesdays and Tuesdays. If strange or anonymous calls come to your phone on Wednesdays and Tuesdays, stay 100% alert!



Amazon Fraud Scams Keep Dramatically Rising in Q4 of 2022

Q4 of 2022 has also seen Amazon fraud scams dramatically keep rising.

Call scammers claim to be from Amazon customer service department and urge recipients to "Press One" to engage with a service representative and take off the phony charge.

"Online shopping scams have already been seriously warned in the Q3 report by RealCall and the shopping season pushes online shopping scams to go up in Q4 of 2022, "said Curry. "We recommend consumers DO NOT answer or respond to any calls claiming to be from Amazon because the odds are now overwhelming that it will be a scam."

In fact, the calls claiming to come from Amazon are not really coming from Amazon.

According to Amazon customer service department, while some departments at Amazon will make outbound calls to customers, Amazon will NEVER ask you to disclose or verify sensitive personal information or offer you a refund you do not expect.

Earlier, FTC also warns consumers about fake calls from Amazon support and provide tips to effectively avoid being scammed:

- ✔ DO NOT press 1 to speak with customer support.
- ✔ DO NOT call a phone number callers gave you.
- ✔ DO NOT give out your personal information via calls.

If you think there may actually be a problem with one of your accounts, contact the company using a phone number or website you know is real.

47,749 new users start to use RealCall from the fourth quarter of 2022.

RealCall has been protecting people against all kinds of unwanted calls like spam calls, scam calls and robocalls.

- Auto Block Over 99% of Unwanted Calls
- Accurate Detection and Smart Blocking of SMS Fraud
- Meet Answer Bots to Fool Telemarketers, Scammers, etc.
- Custom Block Calls in Categories
- Know Who's Calling You, Based on a Powerful DataBase and Algorithms

Get RealCall on your phone, and receive all calls without any doubt.



RealCall

RealCall is an app that provides spam call blocking and caller ID for global users. Empowered by the vast and ever-evolving database and AI-based modeling, RealCall features top-notch accuracy of blocking. For more information, please visit

 <https://www.realcall.ai>

 info@realcall.ai



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